

Data Sheet

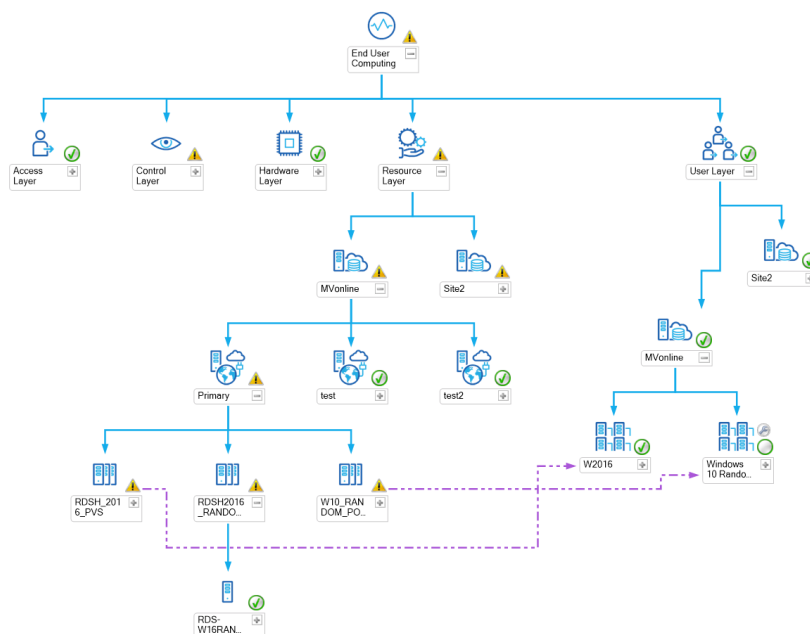
MetrixInsight for CVAD



Overview








MetrixInsight for CVAD is a Management Pack for Microsoft System Center Operation Manager (SCOM) designed to monitor your on-premise Server Based Computing (SBC) and/or Virtual Desktop Infrastructure (VDI) platform based on Citrix® Virtual Apps and Desktops 7.x (formally known as XenDesktop and/or XenApp).

This Management Pack models and visualizes your platform within a single pane of glass to monitor all parts of your virtualized End User Computing environment.



Features

With MetrixInsight for CVAD on Microsoft System Center Operations Manager you integrate, visualize and monitor your on-premise Citrix® Virtual Apps and Desktops 7.x infrastructure. It discovers the topology visualized in a drilldown dashboard using the different layers that exist in a typical End-User-Computing platform deployment and provides the monitors that are essential to keep your end-user computing platform up and running and your end users happy.

Discoveries	State Monitoring and Alerting
 StoreFront Server Groups, StoreFront Servers, StoreFront Stores	 State monitoring and Alerting for all discovered objects
 License Servers, Licenses	Performance and utilization data collection
 Delivery Controllers, Sites, Zones, Hosting Connections	 Performance and utilization data collection for all discovered objects
 Catalogs, Server OS Machines, Delivery Groups	Integration Packs
 Provisioning Services Farms, Sites, Servers, vDisks	Integration with your current SQL, AD and WinOS MPs by using our (optional) Integration Packs
Presentation	E-mail support
Alert views, State views, Performance views	Response time within 24 hours
Topology views, Dashboards	Product Updates
Topology views with external MP instances	Regular product updates
Product knowledge	
Product Knowledge for monitors and alerts to quickly solve problems	

Supported software versions

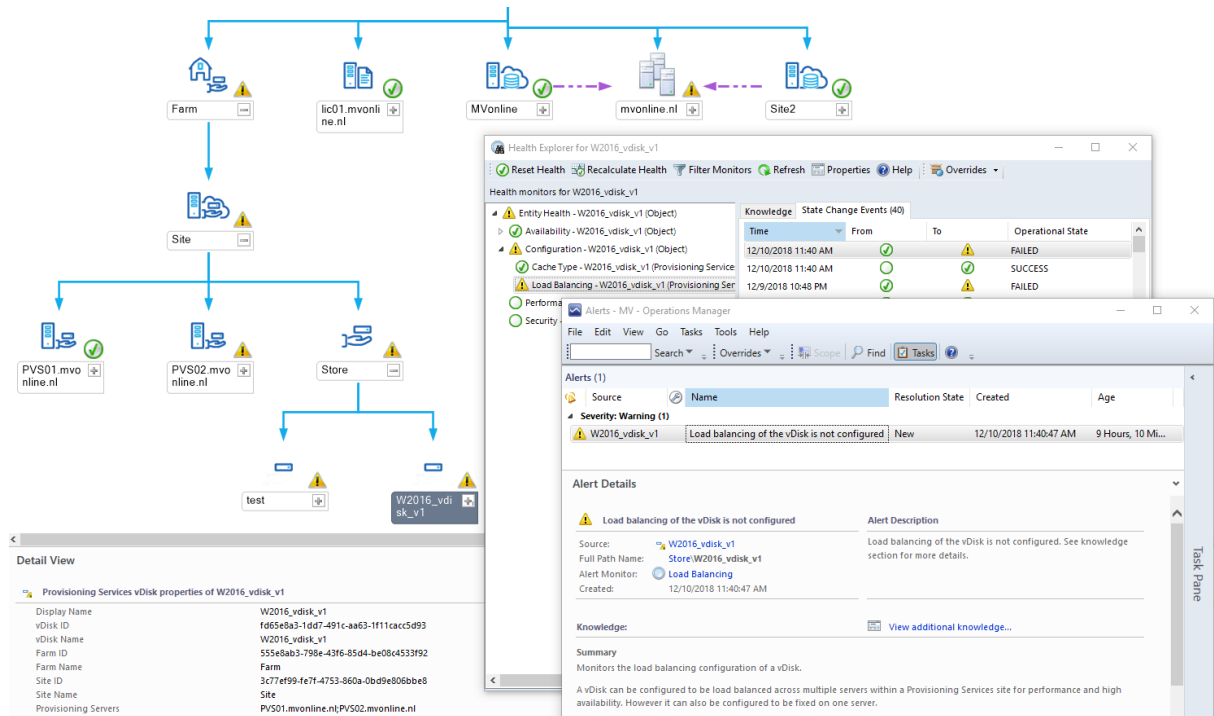
- Microsoft System Center Operations Manager 2012 R2
- Microsoft System Center Operations Manager 2016
- Microsoft System Center Operations Manager Current Branch
- Microsoft Windows Server 2008 R2 and higher
- Citrix XenApp/XenDesktop 7.6 or higher
- Citrix Provisioning Services 7.x*
- Citrix StoreFront 2.6 or higher

* = Needs at least PVS console 7.7 or higher installed on the PVS servers

Impression



An impression of our management pack in action.



The screenshot displays a management console interface. On the left, a tree view shows a hierarchy of entities: Farm, Site, PVS01, PVS02, and Store. The 'W2016_vdisk_v1' entity is highlighted. On the right, a 'Health Explorer' window shows a table of state change events for 'W2016_vdisk_v1'.

Time	From	To	Operational State
12/10/2018 11:40 AM			FAILED
12/10/2018 11:40 AM			SUCCESS
12/9/2018 10:48 PM			FAILED

Below the table, an 'Alerts' window shows a warning for 'W2016_vdisk_v1' with the message 'Load balancing of the vDisk is not configured'. The 'Alert Details' section provides further information:

Alert Details

- Severity:** Warning (1)
- Source:** W2016_vdisk_v1
- Full Path Name:** Store\W2016_vdisk_v1
- Alert Monitor:** Load Balancing
- Created:** 12/10/2018 11:40:47 AM

The 'Alert Description' states: 'Load balancing of the vDisk is not configured. See knowledge section for more details.'

Licensing



Our products are licensed on a **volume based annual subscription license** model. This means that there is no big upfront investment for you, but you pay yearly as long as you want to use our products. We believe this kind of licensing model fits perfect in the Cloud era we live in today.

Our licenses are bound to one or more Citrix license servers within a **single** SCOM Management Group environment. Based on the type and amount of Citrix licenses you have, you need to select the right subscription plan that fits your needs. The sum of the amount of licenses loaded on your specified Citrix license server(s) needs to be at least equal or less to your subscription plan license volume.

E.g. if you have 1250 concurrent XenDesktop Enterprise licenses loaded on your license server, you need to request for a subscription of at least 1250 concurrent licenses.

When you plan to extend your deployment with additional licenses, this also means that your Metrixinsight for XA/XD subscription needs to be adjusted. This can be requested through our support channels.