

Compatibility Guide

MetrixInsight for Citrix VAD/DaaS



Copyright

The information in this document, including URL and other Internet Web site references, can be changed without notice and is supplied for informational purposes only. The full risk of using this document or results based on it lie with the user.

GripMatix does not give any direct or implied warranty. Unless stated otherwise, the examples referring to companies, organizations, products, persons and events are fictitious and not intended to be associated with actual companies, organizations, products, persons and events.

The user is responsible for compliance with all applicable copyrights. In addition to applicable copyright laws, nothing in this publication may be reproduced, stored or made available via an information system, or transmitted in any form or by any means (electronically, mechanically, by photocopy, storage, or otherwise), for any purpose, without prior written permission from GripMatix.

GripMatix retains all rights to all patents, patent applications, trademarks, copyrights, and other rights regarding the intellectual ownership of the product discussed in this document. Without the express written permission by GripMatix, the supplying of this document does not give or imply any rights regarding these patents, applications, trademarks, copyrights or other rights regarding the intellectual ownership.

© 2023 GripMatix. All rights reserved.

GripMatix and MetrixInsight are registered trademarks of GripMatix. All other trademarks are the property of their respective owners.

Contents

Introduction	1
Support Guidelines	1
Compatibility Matrix	1
Known limitations	4
Notice Statement	5

Introduction

This document provides guidance for the compatibility of our solution with external vendor software releases .

Support Guidelines

At GripMatix we aim to support as much external vendor software releases as possible, however, when a vendor software release is End Of Life, then our delivered support is based on “Best Effort”.

In general we see that new releases of our product are working with older or unsupported external software releases as well. However, we cannot guarantee this is the case at all times.

“Best Effort” means that if something used to work correctly, but has stopped working, GripMatix will try to make it work as before. Again, we cannot give any guarantees.

Compatibility Matrix

The following table gives an overview of which external vendor software releases are supported.

Last updated: **22-12-2023**

Vendor	Product & version	EOL Vendor	MetrixInsight for Citrix VAD/DaaS minimum build	Last MetrixInsight for Citrix VAD/DaaS build before EOL Vendor
Citrix	Citrix DaaS	date unknown	1.5.22001.x	
Citrix	Federated Authentication Service 1912 LTSR	01-dec-2024	1.6.0.x	
Citrix	Federated Authentication Service 2203 LTSR	23-mar-2027	1.6.0.x	
Citrix	Federated Authentication Service 2206	28-dec-2023	1.6.0.x	
Citrix	Federated Authentication Service 2209	29-mar-2024	1.6.0.x	
Citrix	Federated Authentication Service 2212	19-jun-2024	1.6.0.x	
Citrix	Federated Authentication Service 2303	20-sep-2024	1.6.0.x	
Citrix	Federated Authentication Service 2305	30-nov-2024	1.6.0.x	
Citrix	Federated Authentication Service 2308	14-mar-2025	1.6.0.x	
Citrix	License Server for Windows 11.11.1	date unknown	1.0.18114.x	1.0.18114.x
Citrix	License Server for Windows 11.12.1	date unknown	1.0.18114.x	1.0.18114.x
Citrix	License Server for Windows 11.13.1	date unknown	1.0.18114.x	1.0.18114.x
Citrix	License Server for Windows 11.14.0.1	28-nov-22	1.0.18114.x	1.5.22011.x
Citrix	License Server for Windows 11.15	date unknown	1.0.18114.x	1.3.20121.x
Citrix	License Server for Windows 11.16.3	01-dec-24	1.2.19083.x	
Citrix	License Server for Windows 11.16.6	N/A	1.2.20070.x	
Citrix	License Server for Windows 11.17.2	N/A	1.3.21035.x	
Citrix	Provisioning Services 7.7	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	Provisioning Services 7.8	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	Provisioning Services 7.9	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	Provisioning Services 7.11	30-jun-18	1.0.18114.x	1.0.18114.x

Citrix	Provisioning Services 7.12	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	Provisioning Services 7.13	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	Provisioning Services 7.14	27-dec-18	1.0.18114.x	1.0.18114.x
Citrix	Provisioning Services 7.15 LTSR	28-nov-22	1.0.18114.x	1.5.22010.x
Citrix	Provisioning Services 7.16	28-may-19	1.0.18114.x	1.1.19035.x
Citrix	Provisioning Services 7.17	27-aug-19	1.0.18114.x	1.2.19083.x
Citrix	Provisioning Services 7.18	05-dec-19	1.0.18114.x	1.2.19127.x
Citrix	Citrix Provisioning 1808	28-feb-2020	1.0.18114.x	1.2.20036.x
Citrix	Citrix Provisioning 1811	12-jun-2020	1.0.18114.x	1.2.20047.x
Citrix	Citrix Provisioning 1903	28-sep-2020	1.1.19035.x	1.2.20095.x
Citrix	Citrix Provisioning 1906	18-dec-2020	1.2.19071.x	1.3.20120.x
Citrix	Citrix Provisioning 1909	19-mar-2021	1.2.19083.x	1.3.21022.x
Citrix	Citrix Provisioning 1912 LTSR	01-dec-2024	1.2.19129.x	
Citrix	Citrix Provisioning 2003	26-sep-2021	1.2.20047.x	1.3.21037.x
Citrix	Citrix Provisioning 2006	17-dec-2021	1.2.20090.x	1.4.21001.x
Citrix	Citrix Provisioning 2009	28-feb-2022	1.3.20110.x	1.4.22004.x
Citrix	Citrix Provisioning 2012	14-jun-2022	1.3.20122.x	1.4.22008.x
Citrix	Citrix Provisioning 2106	16-dec-2022	1.3.21035.x	1.5.22011.x
Citrix	Citrix Provisioning 2109	27-mar-2023	1.3.21037.x	1.5.23008.x
Citrix	Citrix Provisioning 2112	14-jun-2023	1.4.21001.x	1.5.23010.x
Citrix	Citrix Provisioning 2203 LTSR	23-mar-2027	1.4.22006.x	
Citrix	Citrix Provisioning 2206	28-dec-2023	1.4.22012.x	
Citrix	Citrix Provisioning 2209	29-mar-2024	1.5.22001.x	
Citrix	Citrix Provisioning 2212	19-jun-2024	1.5.23001.x	
Citrix	Citrix Provisioning 2303	20-sep-2024	1.5.23008.x	
Citrix	Citrix Provisioning 2305	30-nov-2024	1.5.23010.x	
Citrix	Citrix Provisioning 2308	14-mar-2025	1.5.23018.x	
Citrix	StoreFront 2.6*	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.0*	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.0.1 (7.6 LTSR)*	11-jan-21	1.0.18114.x	1.3.20121.x
Citrix	StoreFront 3.5	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.6	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.7	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.8	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.9	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.11	27-dec-18	1.0.18114.x	1.0.18114.x
Citrix	StoreFront 3.12 (7.15 LTSR)	28-nov-22	1.0.18114.x	1.5.22010.x
Citrix	StoreFront 3.13	28-may-19	1.0.18114.x	1.1.19035.x
Citrix	StoreFront 3.14	27-aug-19	1.0.18114.x	1.2.19083.x
Citrix	StoreFront 3.15	05-dec-19	1.0.18114.x	1.2.19127.x
Citrix	StoreFront 3.16	28-feb-2020	1.0.18114.x	1.2.20036.x
Citrix	StoreFront 1811	12-jun-2020	1.0.18114.x	1.2.20047.x
Citrix	StoreFront 1903	28-sep-2020	1.1.19035.x	1.2.20095.x
Citrix	StoreFront 1906	18-dec-2020	1.2.19071.x	1.3.20120.x
Citrix	StoreFront 1909	19-mar-2021	1.2.19083.x	1.3.21022.x
Citrix	StoreFront 1912 LTSR	01-dec-2024	1.2.19129.x	
Citrix	StoreFront 2203 LTSR	23-mar-2027	1.4.22006.x	
Citrix	StoreFront 2308	14-mar-2025	1.5.23018.x	
Citrix	Virtual Apps and Desktops 1808	28-feb-2020	1.0.18114.x	1.2.20036.x
Citrix	Virtual Apps and Desktops 1811	12-jun-2020	1.0.18114.x	1.2.20047.x
Citrix	Virtual Apps and Desktops 1903	28-sep-2020	1.1.19035.x	1.2.20095.x
Citrix	Virtual Apps and Desktops 1906	18-dec-2020	1.2.19071.x	1.3.20120.x
Citrix	Virtual Apps and Desktops 1909	19-mar-2021	1.2.19083.x	1.3.21022.x
Citrix	Virtual Apps and Desktops 1912 LTSR	01-dec-2024	1.2.19129.x	

Citrix	Virtual Apps and Desktops 2003	26-sep-2021	1.2.20047.x	1.3.21037.x
Citrix	Virtual Apps and Desktops 2006	17-dec-2021	1.2.20090.x	1.4.21001.x
Citrix	Virtual Apps and Desktops 2009	28-feb-2022	1.3.20110.x	1.4.22004.x
Citrix	Virtual Apps and Desktops 2012	14-jun-2022	1.3.20122.x	1.4.22008.x
Citrix	Virtual Apps and Desktops 2103	17-sep-2022	1.3.21030.x	1.4.22016.x
Citrix	Virtual Apps and Desktops 2106	16-dec-2022	1.3.21035.x	1.5.22011.x
Citrix	Virtual Apps and Desktops 2109	27-mar-2023	1.3.21037.x	1.5.23008.x
Citrix	Virtual Apps and Desktops 2112	14-jun-2023	1.4.21001.x	1.5.23010.x
Citrix	Virtual Apps and Desktops 2203 LTSR	23-mar-2027	1.4.22006.x	
Citrix	Virtual Apps and Desktops 2206	28-dec-2023	1.4.22012.x	
Citrix	Virtual Apps and Desktops 2209	29-mar-2024	1.5.22001.x	
Citrix	Virtual Apps and Desktops 2212	19-jun-2024	1.5.23001.x	
Citrix	Virtual Apps and Desktops 2303	20-sep-2024	1.5.23008.x	
Citrix	Virtual Apps and Desktops 2305	30-nov-2024	1.5.23010.x	
Citrix	Virtual Apps and Desktops 2308	14-mar-2025	1.5.23018.x	
Citrix	XenApp/XenDesktop 7.6 LTSR *	11-jan-21	1.0.18114.x	1.3.20121.x
Citrix	XenApp/XenDesktop 7.7 *	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.8	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.9	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.11	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.12	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.13	30-jun-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.14	27-dec-18	1.0.18114.x	1.0.18114.x
Citrix	XenApp/XenDesktop 7.15 LTSR	28-nov-22	1.0.18114.x	1.5.22010.x
Citrix	XenApp/XenDesktop 7.16	28-may-19	1.0.18114.x	1.1.19035.x
Citrix	XenApp/XenDesktop 7.17	27-aug-19	1.0.18114.x	1.2.19083.x
Citrix	XenApp/XenDesktop 7.18	05-dec-19	1.0.18114.x	1.2.19127.x
Microsoft	Windows Server 2008 R2	14-jan-20	1.0.18114.x	1.2.19127.x
Microsoft	Windows Server 2012	10-okt-23	1.0.18114.x	1.6.1.x
Microsoft	Windows Server 2012 R2	10-okt-23	1.0.18114.x	1.6.1.x
Microsoft	Windows Server 2016	12-jan-27	1.0.18114.x	
Microsoft	Windows Server 2019	9-jan-29	1.0.18114.x	
Microsoft	Windows Server 2022	14-okt-31	1.2.20047.x	
Microsoft	System Center Operations Manager 1801	8-aug-19	1.0.18114.x	1.2.19083.x
Microsoft	System Center Operations Manager 1807	24-jan-20	1.0.18114.x	1.2.19127.x
Microsoft	System Center Operations Manager 2012 R2	12-jul-22	1.0.18114.x	1.4.22012.x
Microsoft	System Center Operations Manager 2016	11-jan-27	1.0.18114.x	
Microsoft	System Center Operations Manager 2019	9-apr-29	1.1.19035.x	
Microsoft	System Center Operations Manager 2022	13-apr-32	1.4.22011.x	
Microsoft	Azure Monitor SCOM Managed Instance	date unknown	1.6.0.x	
NetScaler	ADC MPX/VPX firmware 11.1 *	31-dec-2021	1.3.20110.x	1.4.21002.x
NetScaler	ADC MPX/VPX firmware 12.1	30-may-2023	1.3.20110.x	1.5.23009.x
NetScaler	ADC MPX/VPX firmware 13.0	15-july-2024	1.3.20110.x	
NetScaler	ADC MPX/VPX firmware 13.1	15-sept-2027	1.3.21037.x	
NetScaler	ADC MPX/VPX firmware 14.1	08-aug-2030	1.5.23015.x	

* = Some monitoring metrics are not available within this version, so you may experience reduced functionality

Known limitations

- The NetScaler/ADC License Expiration monitor is only supported on NetScaler/ADC version 12.0 build 59 and higher.
- For StoreFront versions below 3.5 we do not provide XML Broker Service monitoring.
- Monitoring Disk IO and Disk latency on VDA's is only supported on Citrix XenApp/XenDesktop 7.16 and higher.

Notice Statement

Citrix®, Citrix ADC™, Citrix Cloud™, Citrix Cloud Connector™, Citrix Provisioning™, Citrix Virtual Apps and Desktops™, NetScaler®, StoreFront™, XenApp® and XenDesktop® are trademarks of Citrix Systems, Inc. and/or one or more of its subsidiaries, and may be registered in the United States Patent and Trademark Office and in other countries.

The statements made and opinions expressed herein belong exclusively to GripMatix and are not shared by or represent the viewpoint of Citrix Systems, Inc. This presentation does not constitute an endorsement of any product, service or point of view. Citrix makes no representations, warranties or assurances of any kind, express or implied, as to the completeness, accuracy, reliability, suitability, availability or currency of the content contained in this presentation or any material related to this presentation. In no event shall Citrix, its agents, officers, employees, licensees or affiliates be liable for any damages whatsoever (including, without limitation, damages for loss of profits, business information, loss of information) arising out of the information or statements contained in the presentation. Any reliance you place on such content is strictly at your own risk.