

Compatibility Guide

MetrixInsight for NetScaler



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Introduction

This document provides guidance for the compatibility of our solution with external vendor software releases.

Support Guidelines

At GripMatix we aim to support as much external vendor software releases as possible, however, when a vendor software release is End Of Life, then our delivered support is based on “Best Effort”.

In general we see that new releases of our product are working with older or unsupported external software releases as well. However, we cannot guarantee this is the case at all times.

“Best Effort” means that if something used to work correctly, but has stopped working, GripMatix will try to make it work as before. Again, we cannot give any guarantees.

Compatibility Matrix

The following table gives an overview of which external vendor software releases are supported.

Last updated: **28-07-2023**

Vendor	Product & version	EOL Vendor	MetrixInsight for CVAD minimum build	Last MetrixInsight for CVAD build before EOL Vendor
Citrix	ADC MPX/VPX firmware 11.1 *	31-dec-2021	1.3.20110.x	1.4.21002.x
Citrix	ADC MPX/VPX firmware 12.1	30-may-2023	1.3.20110.x	1.5.23009.x
Citrix	ADC MPX/VPX firmware 13.0	15-may-2024	1.3.20110.x	
Citrix	ADC MPX/VPX firmware 13.1	15-sept-2026	1.3.21037.x	
Microsoft	System Center Operations Manager 1801	8-aug-19	1.0.18114.x	1.2.19083.x
Microsoft	System Center Operations Manager 1807	24-jan-20	1.0.18114.x	1.2.19127.x
Microsoft	System Center Operations Manager 2012 R2	12-jul-22	1.0.18114.x	1.4.22012.x
Microsoft	System Center Operations Manager 2016	11-jan-27	1.0.18114.x	
Microsoft	System Center Operations Manager 2019	9-apr-29	1.1.19035.x	
Microsoft	System Center Operations Manager 2022	13-apr-32	1.4.22011.x	

* = Some monitoring metrics are not available within this version, so you may experience reduced functionality

Known limitations

- The NetScaler/ADC License Expiration monitor is only supported on NetScaler/ADC version 12.0 build 59 and higher

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